

PRICE

CONSULTING GROUP



MULTICULTURAL AWARENESS COURSE

LEARNING METHODOLOGY

All our training courses are designed to fully engage the participants by maximising active learning opportunities. This allows participants to better identify with, and come to a deeper understanding of the subject matter.

Several elements are involved in active learning. Developing strategies to target these elements forms an essential part of our training design. We ensure that our courses are relevant to your employees by working closely with you. This includes course duration, learning outcomes and course content.

Collaborative activities include discussion, case studies, group problem solving and skills practice.

"...I have used Price Consulting for many years and have also made recommendations to others. Your consultants have always provided professional, timely and innovative services, a rare find these days".

**Director Strategic HR
Public Sector Agency**



AIM

To-days global marketplace requires organisations to be culturally competent. The course focuses on:

- Understanding the impact of culture on individuals and organisations;
- Changing attitudes and behaviour;
- Finding solutions to reconcile dilemmas in the work environment; and
- The importance of appropriate communication.

The course is delivered in-house and can be tailored to include your organisation's diversity strategy and policies, so that participants will be able to confidently apply their learnings immediately in the workplace.



OBJECTIVES

On completion of the course participants will be able to:

- Explain cultural diversity in the workforce;
- Manage and respect cultural diversity;
- Identify and consider the actual and potential impacts and benefits of cultural diversity for their workplace;
- Explain culture and cross-cultural interactions;
- Demonstrate cultural awareness and cross-cultural communication skills;
- Develop an action plan for managing cultural diversity in their workplace;
- Identify available resources and support services; and
- Use tools to conduct a diversity analysis of their business strategies and operations.

MULTICULTURAL AWARENESS COURSE

DURATION: 1/2 day or 1 day

MATERIALS: All participants will receive comprehensive course notes for future reference.

TRAINING
SUITABLE
FOR ALL
EMPLOYEES

COURSE OUTLINE

Interesting and relevant content

- What is culture and what influences us beyond culture?
- Exploring the concept of cultural awareness
- Identifying and exploring Australian cultural values
- Identifying our own personal cultural influences: thinking about how we think
- Exploring the concept of "vantage"
- A visual exploration of our cultural influences
- Exposure to various cultures
- Exploring the concepts of ethnocentrism and stereotypes
- Taking diversity into account
- Individual action planning, where to seek support.

Knowledgeable facilitators

Collaborative activities

ABOUT US

WA owned and operated, Price Consulting Group has been providing management and human resource consulting services to government, corporate and private organisations for over 20 years. We specialise in human resource management and the design, development and presentation of quality training courses for both management and staff.

We are committed to helping organisations achieve greater results and success through training and effective HR management. Developing a strong partnership with you is the key to providing cost-effective and innovative solutions that meet your needs.

We have a team of highly skilled and experienced consultants who bring their knowledge and passion for their work into your organisation. We carefully match consultants to work assignments so that you will have the benefit of dealing with an industry expert – no matter how large or small your team.

OUR SERVICES

- Improving productivity & performance
- Strategic & business planning
- Change management
- HR & workforce planning & policy
- Organisational review & development
- Restructures, job design & work evaluation
- Business & performance reviews
- Employer branding
- Attraction & retention strategies
- Recruitment & executive search
- Applicant journey from process to feedback
- Training, facilitation & workshops
- Employee relations

Get in touch to discuss your needs and for a comprehensive quote

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