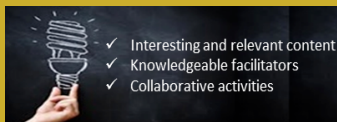


Multi Cultural Awareness Training

Learning Methodology

All our training courses are designed to fully engage the participants by maximising active learning opportunities. This allows participants to better identify with, and come to a deeper understanding of, the subject matter.

Several elements are involved in active learning. Developing strategies to target these elements forms an essential part of our training design.



We work closely with you to ensure that our courses are tailored to be relevant to your employees. This includes course duration, learning outcomes and course content.

Collaborative activities include discussion, case studies, group problem solving and skills practice.

PRICE

CONSULTING GROUP PTY LTD

Aim

Building cultural competence is an important aspect of effective organisations in today's global marketplace. The program focuses on:

- understanding the impact of culture on individuals and organisations;
- changing attitudes and behaviour;
- finding solutions to reconcile dilemmas in the work environment; and
- the importance of appropriate communication.

The course is delivered in-house and can be tailored to include your organisation's diversity strategy and policies, so that participants will be able to confidently apply their learnings immediately in the workplace.



Objectives

On completion of the course participants will be able to:

- explain cultural diversity in the workforce
- manage and respect cultural diversity
- identify and consider the actual and potential impacts and benefits of cultural diversity for their workplace
- explain culture and cross-cultural interactions
- demonstrate cultural awareness and cross-cultural communication skills
- develop an action plan for managing cultural diversity in their workplace
- identify available resources and support services
- use tools to conduct a diversity analysis of their business strategies and operations

Who could attend?

This training is suitable for all employees.

"It was so nice to meet you yesterday and thank you so much for stepping in. You did a fantastic job as the evaluations show!"

I would love the opportunity to work with you again in the future."

Jackie Breasley,

Professional Development Coordinator, National Disability Services WA

Multi-Cultural Awareness Training

Course Duration: 1/2 day or 1 day

Course Outline

Multi-Cultural Awareness Training covers:

- What is culture?
- What influences us beyond culture?
- Exploring the concept of cultural awareness
- Identifying and exploring Australian cultural values
- Identifying our own personal cultural influences: Thinking about how we think
- Exploring the concept of "vantage"
- A visual exploration of our cultural influences
- Exposure to various cultures
- Exploring the concepts of ethnocentrism and stereotypes
- Taking diversity into account
- Individual action planning
- Where to seek support

Course Materials

All participants will receive comprehensive course notes for future reference.



Price Consulting Group

WA owned and operated, Price Consulting Group has been providing professional human resource consulting and training services to government, corporate and private organisations for over 17 years.

We specialise in human resource management and the design, development and presentation of quality training courses for both management and staff.

We are committed to helping organisations achieve greater results and success through training and effective HR management. Our aim is to develop a strong partnership with you so we can understand your organisation and provide cost-effective and innovative solutions that meet your unique needs.

We have a team of highly skilled and experienced consultants who bring their knowledge and passion for their work into your organisation. We carefully match consultants to work assignments so that you will have the benefit of dealing with an industry expert – no matter how large or small your team, you will be treated like a 'big fish in a small pond'.

OUR SERVICES

Improving Productivity and Performance

- ♦ Strategic & business planning
- ♦ Change management
- ♦ HR & workforce planning & policy
- ♦ Organisational review & development
- ♦ Restructures, job design & work evaluation
- ♦ Business & performance reviews
- ♦ Employer branding
- ♦ Attraction & retention strategies
- ♦ Recruitment & executive search
- ♦ Training, facilitation and workshops
- ♦ Employee relations

Contact us to discuss your needs and for a comprehensive quote on (08) 9261 7738 or info@priceconsulting.com.au